

Terms & Conditions

Bagel Factory Loyalty

Bagel Factory Loyalty is exclusive to The Great American Bagel Factory Ltd ("Bagel Factory"). Bagel Factory Loyalty owns the copyright in the Bagel Factory Loyalty.

How to become a Member

1. Membership to Bagel Factory Loyalty Scheme is open to application by all residents of Great Britain. Bagel Factory has the right to accept or reject Membership at its sole discretion.
2. Collect a Bagel Factory Loyalty card at a Bagel Factory Site you must complete the online registration before you can start collecting points.
3. It is at Bagel Factory's discretion whether to issue you with a Bagel Factory Loyalty card.
4. You can only register in one name and have one Membership.
5. You can register online www.bagelfactory.co.uk with your card number and password provided on site.
6. All Bagel Factory Loyalty members have access to change their personal details at any time via the website at www.bagelfactory.co.uk

Terms & Conditions of Membership

1. Instructions on how to become a Member form part of these terms and conditions.
2. Bagel Factory Loyalty Members will receive credit to the value of ten pence for every pound sterling spent into their account. This can be redeemed for any Bagel Factory products including beverages and food at any participating Bagel Factory site for the purpose of this trial it is exclusive to Glasgow Central station and Edinburgh Waverley Station.
3. The credits gained can not be redeemed for cash.
4. Bagel Factory Loyalty Members can view their contact details by logging onto www.bagelfactory.co.uk and clicking on Bagel loyalty and Bagel Loyalty members.
5. Bagel Factory may offer special offers to some or all Bagel Factory Loyalty Members from time to time. These offers may include additional terms and conditions which will be made available at the time of the offer.
6. To redeem a special offer you must go to a Bagel Factory Site and present your Bagel Factory Loyalty card.
7. All special offer values are inclusive of VAT where applicable and are quoted in Pounds sterling.
8. Bagel Factory Loyalty cards, special offers and discounts are non-transferable and are not redeemable for cash.
9. All special offers must be redeemed in accordance with any additional terms and conditions applicable with to this offer.
10. All special offers are subject to availability, which may vary between Bagel Factory sites. Bagel Factory is not responsible if a special offer is not available on the day you come to redeem your special offer.
11. If you lose or no longer possess your Bagel Factory Loyalty card please go to a Bagel Factory site and provide them with your contact details. Bagel Factory will check the Bagel Factory Loyalty database for your Membership. Providing you are an existing Member on the Bagel Factory Loyalty database we will replace your card. If Bagel Factory is unable to confirm that you are an existing Member on the Bagel Factory Loyalty database, you are required to reapply by completing an application form.
12. Bagel Factory accepts no responsibility for any SMS, email or other mail not received by Members or for any delay in delivery due to technical disruptions or for any other reason.
13. Bagel Factory is not responsible for any incorrect or inaccurate information, either collected at the time you registered as a Member or during the course of your Membership, either caused by a Bagel Factory employee in person or via phone or for any of the equipment or programming associated with or utilised in this service, or for any other technical error, or a combination thereof that may occur in the course of the administration of this service including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of Member's contact details.
14. Bagel Factory is not liable for any damage whatsoever which is suffered (including but not limited to consequential loss) or for personal injury which is suffered or sustained, in connection with membership of the Bagel Factory Loyalty Scheme or with any of the special offers, except for any liability which cannot be excluded by law.
15. In all matters, all decisions of Bagel Factory will be final and cannot be contested and the Member hereby agrees to accept such decisions.
16. If for any reason this service is not capable of running as planned, including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention or any other causes beyond the control of Bagel Factory which corrupts or affects the administration security, fairness, integrity or proper conduct of

- this service, Bagel Factory reserves the right at its sole discretion to cancel, terminate, modify or suspend the Bagel Factory Loyalty .
17. Members must not provide false or misleading information to Bagel Factory and must not alter, reproduce, disclose or in any way interfere with the details of other Members. Bagel Factory reserves the right at its sole discretion to disqualify or suspend and /or delete any credits or entitlements accrued by any Member who does not comply with these Terms & Conditions and may do so without notice to that Member.
 18. Otherwise Bagel Factory reserves the right at its sole discretion to change these terms and conditions, the terms of any of its special offers or the Bagel Factory Customer Loyalty at any time without notice to you other than a general notice displayed at <http://www.bagelfactory.co.uk>
 19. The cancellation, use and disclosure of personal information is governed by Bagel Factory's Privacy Policy. You hereby authorize Bagel Factory to disclose your information to franchisees or related companies of Bagel Factory and to other parties for the sole purpose of operating and maintaining the Bagel Factory Loyalty.
 20. If a member has not used their Bagel Factory Loyalty card for a period of twelve months the member account will close and all accrued entitlements and information will lapse. Where possible the member will be informed before the account closes.

Bagel Factory endeavors to ensure that the personal information it holds is accurate, complete and up-to-date. Personal information Bagel Factory uses is only to communicate with Bagel Factory Loyalty members and to provide members with offers that we feel you may be interested in. Your personal information is kept on a secure server and will not be provided to third parties.